

# CELL PHONE USAGE IN BAYS AT INDEPENDENT REPAIR SHOPS

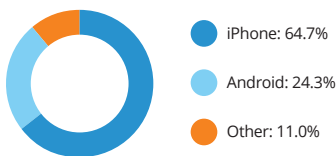
Nearly every auto repair technician owns a cell phone (99.6%), and nearly half own a tablet or iPad (46.4%). For 57%, those personal devices end up in their working bay. Here's a closer look into how cell phones are used.

## Cell phones in work bays

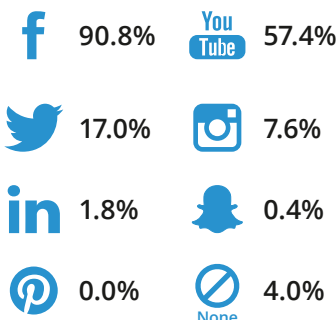


87.4% of technicians use their cell phones for work in their bays

## Cell phones used



## Most frequently used social media accounts



## What are cell phones used for in the bays?

Overall and by shop size:

■ Total ■ 1-3 Bays ■ 4-7 Bays ■ 8+ Bays

