

**Percent of Shops Reducing Staff**

Retailer 1 <sup>st</sup> Call 60.6%	WD 1 <sup>st</sup> Call 51.3%
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**Percent of shops Reducing Hours/Pay**

Retailer 1 <sup>st</sup> Call 93.9%	WD 1 <sup>st</sup> Call 83.0%
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